

**BY ORDER OF THE COMMANDER**



**SAFB SUPPLEMENT 1**

**AFI 13-201**

**15 July 1999**

***Space, Missile, Command and Control***

**US AIR FORCE AIRSPACE MANAGEMENT**

**COMPLIANCE WITH THIS PUBLICATION IS MANDATORY**

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***AFI 13-201, 1 April 1998, is supplemented as follows:***

3.3.1. **(Added)(SAFB).** All noise complaints will be directed to the 82d Training Wing, Public Affairs Office (82 TRW/PAC) during normal duty hours. Complaints received during non-duty hours will be recorded by the Command Post (82 TRW/CP). Name, address, telephone number, and a brief description of the complaint will be relayed to PAC the next working day.

3.3.1.1. **(Added)(SAFB).** It is the PAO's responsibility to handle complaints directly and completely without referring callers to other bases or commands and without dismissing calls when locally assigned aircraft are not involved. The PAO shall provide timely, responsive, and factual answers to aircraft noise complaints to maintain good media and community relations. All calls should be returned within 3 hours. As much information as possible from the complainant will be documented in Sections I and II of SAFB Form 107, **Civilian Domain Aircraft Noise Complaint**.

3.3.1.2. **(Added)(SAFB).** If there is a claim for damage made by the complainant, the 82 TRW/PAC will contact the Staff Judge Advocate Claims Officer (82 TRW/JAD) at 6-2442.

3.4.2.1. **(Added)(SAFB).** The 80th Operations Support Squadron, Airspace Management Flight (80 OSS/DOOA) will be notified of all aircraft noise or sonic boom questions and complaints by the 82 TRW/PAC, using SAFB Form 107. The 80 OSS/DOOA will investigate related details and complete Section III of SAFB Form 107 as appropriate. If unable to contact the 80 OSS/DOOA in time, the 82 TRW/PAC will complete Section III to the best of their knowledge and confirm the entries with the 80 OSS/DOOA as soon as possible. Records of the action are to

be kept at the 80 OSS/DOOA and at the 82 TRW/PAC for a minimum of 5 years (refer to Attachment 1).

3.4.2.2. **(Added)(SAFB)**. The Chief, Airspace Management together with a representative from the 82 TRW/PAC and the 82 TRW/JAD will determine the need for an assessment of flight procedures and, if appropriate, conduct a further investigation in accordance with paragraph. 3.5.1.1. Any time the investigation of an aircraft noise complaint reveals a deviation from current regulations by an Air Force aircrew, the case will be reported to the 80th Operations Group Commander (80 OG/CC) with a recommendation for corrective action.

3.5.1.1. **(Added)(SAFB)**. In addition to the annual review of flight procedures, the 80 OSS/DOOA will conduct a detailed evaluation of operations that cause a significant number of complaints from civilian population and communities. If necessary, a site visit including scheduled overflights, will be conducted with assistance from representatives of the 82 TRW Public Affairs Office, Judge Advocate Office, and Civil Engineering Squadron. The purpose of this evaluation is to validate the complaint or claim, determine the responsibility, and find a solution with minimum mission impact (refer to flow chart in Attachment 2). After receiving a detailed evaluation report, the 80 OG/CC will determine the need for additional flight restrictions or procedural changes.

3.5.5.1. **(Added)(SAFB)**. All 80th Flying Training Wing (80FTW) aircrews will avoid noise-sensitive areas (NSAs). In addition to areas mentioned above, the 80 OG/CC can establish NSAs, to avoid unnecessary disturbance of civilian communities or negative environmental impact. A list of all NSAs will be updated and maintained by the 80 OSS/DOOA. In addition, NSAs on visual military training routes (VRs) will be published in the special operating procedure section for the applicable military training route in FLIP AP 1B. NSAs touching locally published navigation routes will be posted in the 80 FTW Flight Planning Room (refer to Attachment 3). Active NSAs are subject to an annual review to confirm all facts leading to its establishment.

4.1.1. **(Added)(SAFB)** All 80 FTW aircrews conducting supersonic flight operations will maintain a sonic boom log using AF Form 121, **Sonic Boom Log**. The sonic boom log will be forwarded to the Flight Records Section (80OSS/DOOF) and will be maintained for a minimum of 3 years, making them available to 82TRW/JAD upon request.

4.6. **(Added)(SAFB)** *Forms prescribed:* AF Form 121, **Sonic Boom Log**, (not approved for electronic) and SAFB Form 107, **Civilian Domain Aircraft Noise Complaint**.

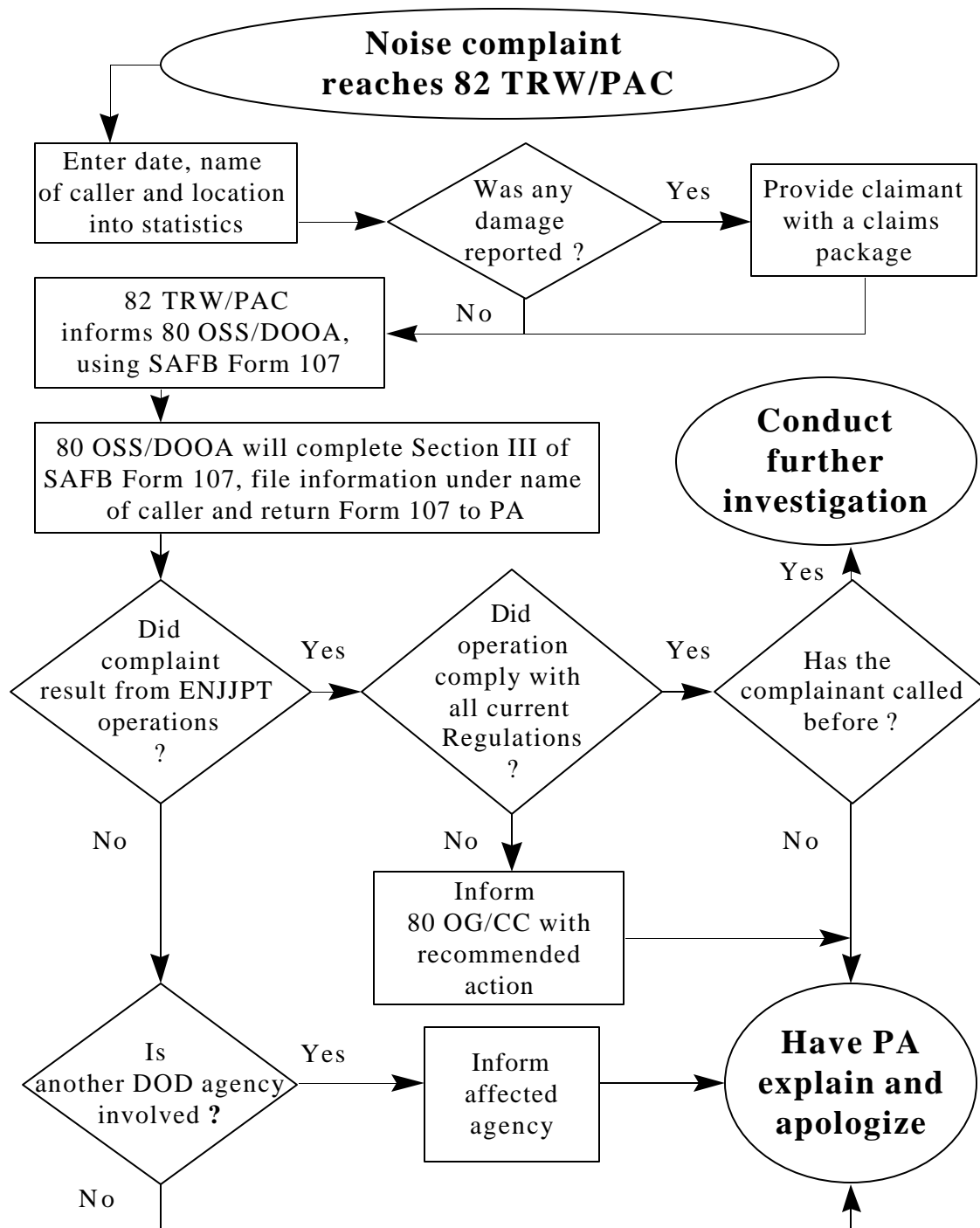
TIMOTHY J. KAUFMAN, Col, USAF  
Vice Commander

***4 Attachments:***

1. Noise Complaint Flow chart
2. Further Investigation Flow chart
3. Noise Sensitive Area Flow chart
4. SAFB Form 107

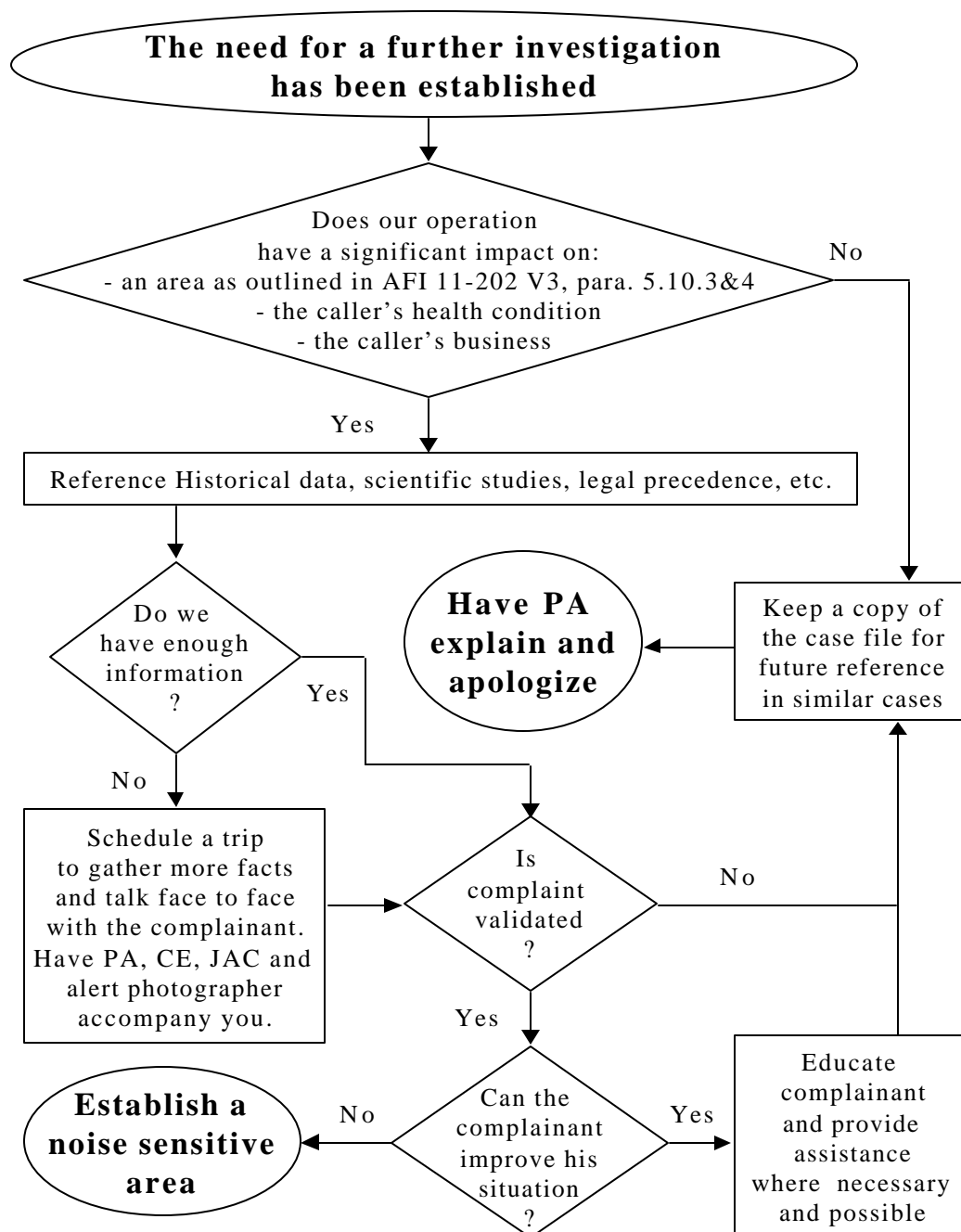
## Attachment 1

## NOISE COMPLAINT FLOW CHART



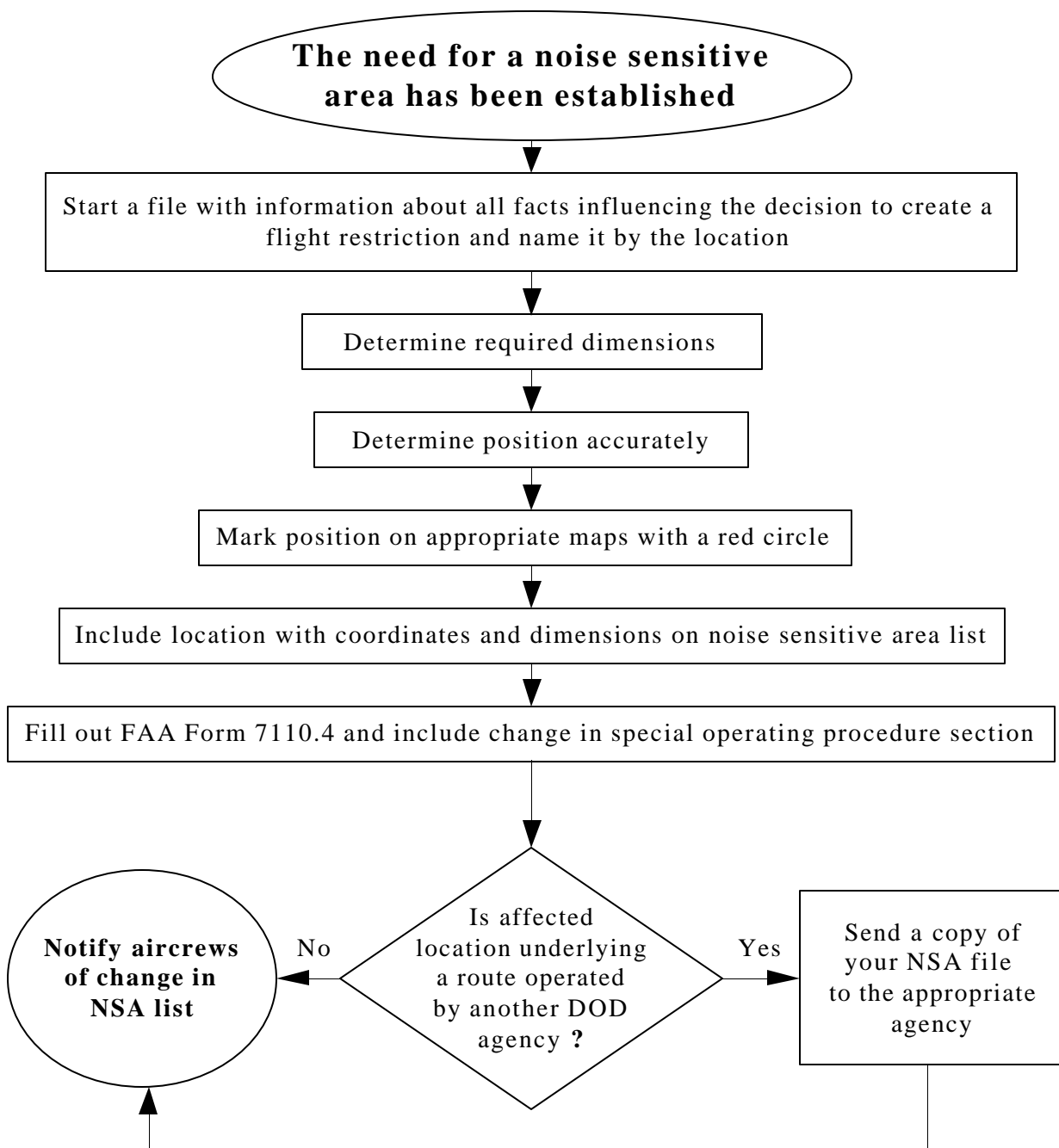
## Attachment 2

## FURTHER INVESTIGATION FLOW CHART



## Attachment 3

## Noise Sensitive Area Flow Chart



## Attachment 4

CIVILIAN DOMAIN AIRCRAFT NOISE COMPLAINT (This information is governed by the Privacy Act of 1974)		
<b>SECTION I</b>		
1. DATE OF CALL:	2. TIME OF CALL:	3. CONTROL NUMBER:
4. NAME OF CALLER (Last, First, Middle Initial):	5. ADDRESS (Include ZIP Code):	6. PHONE NUMBER:
<b>SECTION II</b>		
7. DATE OF INCIDENT:	8. TIME OF INCIDENT:	9. TYPE OF AIRCRAFT:
10. LOCATION OF INCIDENT (If different from 5 above):		
11. REMARKS:		
<b>SECTION III</b>		
12. RESPONSIBLE UNIT (Name of Unit, Location, DSN)	13. TYPE OF OPERATION	14. AIRSPACE CLASSIFICATION:
15. PURPOSE OF FLIGHT:		
16. REMARKS:		
<b>SECTION IV</b>		
17. COORDINATED WITH (Unit/Staff Agency)	18. NAME OF INDIVIDUAL:	19. DATE AND TIME:
		DATE:
		TIME:
		DATE:
		TIME:
		DATE:
		TIME:
20. RESPONDED BY (Name, Signature):	21. TYPE OF RESPONSE <input type="checkbox"/> LETTER <input type="checkbox"/> PHONE CALL <input type="checkbox"/> NO RESPONSE	22. DATE AND TIME: DATE: TIME: